

**RFP #03-2011 Visitation
Questions and Answers**

From	Question	Answer
DISC	<p>1. Just to clarify, our responsibility is only to report our observations of the family during sessions, not to make recommendations for reunification. Is that correct?</p>	<p>1. Yes</p>
DISC	<p>2. What is the estimated number of cases that you expect will require the Therapeutic Visitation level? Note: Without an estimate of the number of cases per year it would be difficult to estimate how much money these services would generate in order to be listed in the cost proposal.</p>	<p>2. Since therapeutic visitation is not currently a service that is offered or available in all counties in Circuits 2 and 14, BBCBC does not have an estimate regarding the number of cases that will require the service. Our expectation is that the selected provider of visitation services will have the expertise, willingness and capacity to: Aggressively market the service with case managers, courts, GAL, attorneys and advocates; assess children and families referred for visitation services to identify those who are eligible for Medicaid funded therapeutic visitation services; deliver the services in accordance with Medicaid requirements, and secure Medicaid funding for the services.</p> <p>BBCBC recognizes that Medicaid places limits on the number of units of service that can be billed to Medicaid. It is not our intent that the selected providers exceed the Medicaid limits when providing therapeutic visitation. (Note - therapeutic visitation is the term BBCBC has chosen for this component of visitation - not necessarily the service title used for Medicaid billing purposes). For many families who are eligible for and in need of therapeutic visitation, in order to provide the appropriate number of visitation sessions/hours per week, it will be necessary to supplement the therapeutic visitation with other types of visitation services.</p> <p>Organizations responding to this Request for Proposal have the opportunity to identify and address barriers to Medicaid reimbursement for therapeutic visitation - see IV. A. 3. on page 12 of the RFP.</p>

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DISC	3. Can the agency use a third party to provide and bill Medicaid for the Therapeutic Services?	3. While it is not our preferred option, yes, a third party may be used to provide and bill Medicaid for the Therapeutic Visitation services. However, the Organization BBCBC selects to subcontract with must be ultimately accountable for assuring availability and delivery of the services to eligible persons, the quality of the service, coordination and integration of therapeutic visitation with other visitation options, reports, outcomes, and all other requirements stated in the RFP. If you choose to use a third party, be clear in responding to IV.A.3 (page 12 of the RFP) why you are considering this option and how you seeing it benefiting consumers and our service network.
LMC	4. In the definitions section of the RFP, Therapeutic visitation is defined as a Medicaid compensable service. Does BBCBC know the codes that would be used to bill Medicaid?	4. BBCBC was told the following by AHCA staff in regards to billing for Therapeutic visitation services: Medicaid covers medically necessary therapy services for children whether they are court ordered or not. As children transition from Department of Children and Families Services' supervision back into the community these services can increase their recovery and resiliency. For specific information on therapeutic visitation services for foster children that are covered and billable under Florida Medicaid, refer to the Florida Medicaid Community Behavioral Health Services Coverage and Limitations Handbook. The Florida Medicaid provider handbooks are available on the Medicaid fiscal agent's website at www.mymedicaid-florida.com . Click on Public Information for Providers. Next, click on Provider Support, and then click on Provider Handbooks.
LMC	5. What other providers in Florida is BBCBC aware of that bill Medicaid for visitation services?	5. None that we are aware of. We anticipate that organizations that respond to our RFP will research the question in order to be able to effectively and accurately respond to the opportunity we are providing in the RFP
LMC	6. Has BBCBC discussed with AHCA the use of Medicaid services for Therapeutic visitation?	6. Yes

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LMC	7. Proposal supports the visitation programs making recommendations in reference to the type, frequency and duration of services needed by the family. Right now we are used to the court and the referring agency making that decision by virtue of a court order. Will BBCBC support the visitation program in driving the recommendations to the court and Dependency Case Management?	7. BBCBC would support the Visitation Service Provider in sharing their documentation, observations and recommendations with Dependency Case Managers.
	8. Will BBCBC support co-location of visitation services in BBCBC or DCF buildings in the northern counties of C14?	8. BBCBC does not currently have any allocated space appropriate for supervised visitation services in any of its human service centers. Any discussion of co-location would have to take place after contract award and could effect budget allocations.
	9. Do the C14 figures on page 3 of the ITN for Calhoun Homes, Jackson and Washington Counties include visits that have been done by the current provider alone or does it also include visits conducted by DCMs?	9. BBCBC has not had a method for DCM's to report on supervised visitation services that they conduct separately from the contracted visitation providers. Therefore, these visits are not included in the figures provided